



MITEL

Live Business Gateway

Unleash the Power of Mitel Telephony in Your Microsoft Office Communications Server 2007 R2 Environment

Take your business to another dimension by enabling better and faster decision making while optimizing productivity and streamlining costs. Empowering your business with real-time collaboration and communications solutions from Mitel® and Microsoft® will boost corporate productivity and add to your bottom line. Teamwork today demands collaboration with more people, in more organizations, than ever before. Despite the myriad of devices designed to bolster communications, the simple task of connecting with someone has never been more time intensive or complex.

On average, information workers spend 20 percent of their working day on email and receive up to 75 percent of their relevant information from other people. The impact of "unreachable workers" leads to lost time, money, and even customers. One of the biggest challenges therefore is leveraging new technology to keep teams, workflows and the communications devices that support them, connected.



There is an answer: the Mitel Live Business Gateway solution integrated with Microsoft® Office Communications Server 2007 R2 delivers a business-centric communications environment that knows no boundaries. Live Business Gateway integrates Mitel IP-based call control and devices with Microsoft collaboration tools. End-users have the unprecedented ability to leverage voice, video, and data to locate and connect people, regardless of device or medium and without having to leave the current application they are working with.

Live Business Gateway provides standards-based (SIP / CSTA) connectivity to Office Communications Server 2007 R2 via a single platform design. It complements Office Communications Server 2007 R2 with business-rich telephony and presence, directly from the Microsoft® Office Communicator 2007 R2 desktop client or Microsoft® Office program.

This integrated solution from Mitel and Microsoft includes:

1. Communicator 2007 R2
2. Office Communications Server 2007 R2
3. Live Business Gateway 3.1.0.18
4. Mitel 3300 IP Communications Platform (ICP) release 9.0 UR2 or MCD 4.0 SP1

Gain access to the following functionality and benefits by unleashing the power of Mitel telephony in your Office Communications Server 2007 R2 environment with Live Business Gateway:

- Make, receive, and manage (hold, transfer) calls directly from Office Communicator 2007 R2 or any Office system program (e.g., Microsoft® Outlook®, Microsoft® Word, Microsoft® Excel®, Microsoft® SharePoint®) via a Mitel desktop phone.
- Provides telephony status (voice presence) of enterprise users to Communicator 2007 R2 and the Office system.
- Provides the user with a wide range of familiar Mitel IP handsets.
- Provides a telephony gateway to the PSTN for Communicator 2007 R2 controlled calls.
- Integrates with legacy voice equipment (DPNSS, Q.SIG) to utilize existing investments or to satisfy budgetary limitations.
- Bring other media types into a voice call from an Office program like instant messaging and video conferencing without creating separate communication sessions.
- Enrich the end-user experience with Mitel call control, IP phones and wireless devices. Access hundreds of business-grade telephony features including device presence awareness (on-hook / off-hook), user configurable call flows (e.g., redirect, deflect, forward calls), and user-defined voicemail settings.
- Ensure end-to-end voice network security through 128-bit AES encryption that is supported across the Mitel IP desktop portfolio.
- Enrich the total solution with optional Mitel applications that include: Mitel NuPoint Unified Messaging™ (UM) (formerly Mitel NuPoint Messenger IP®), Mitel Speech Auto-Attendant, Mitel Contact Center Solutions, Mitel 5550 IP Console and Mitel 5300 Intelligent Directory Presence Option.

Global Headquarters	U.S.	EMEA	CALA	Asia Pacific
Tel: +1(613) 592-2122 Fax: +1(613) 592-4784	Tel: +1(480) 961-9000 Fax: +1(480) 961-1370	Tel: +44(0)1291-430000 Fax: +44(0)1291-430400	Tel: +1(613) 592-2122 Fax: +1(613) 592-7825	Tel: +852 2508 9780 Fax: +852 2508 9232

For more information on our worldwide office locations, visit our website at www.mitel.com/offices

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