



Professional **One-Off Payment** Messaging & Music On Hold

- Professional Voice Overs
- Licence-Free music files
- 3 Easy Options

Copyright laws require you to license your business phone lines/trunks annually if you choose to play either the Radio or any commercially release music. (CDs or Mp3 files). You can be fined if you are found to be broadcasting commercial music without paying licences. Take one of the below options and SAVE on the following rates^

1-5 Lines/Trunks	\$236.31 per annum
6-10 Lines/Trunks	\$363.80 per annum
11-20 Lines/Trunks	\$654.89 per annum

^Includes annual APRA/PPCA Licence Fees

Choose one of the following simple solutions below and get your new phone system sounding as good for your callers as it does for you!
 Both options include Licence-Free Music files or mixes and are voiced with professional Voice Over.
 For music & voice samples please go to : www.musiconhold.com.au and click on SAMPLES.
One-Off Payment means you only pay once! No more to pay. No Ongoing annual fees! All prices EX GST, EX Install.

PLAYERS & MUSIC	<input type="checkbox"/> a) NS-DP600 with 10 mins of music	\$325.00*
	<input type="checkbox"/> b) OS-8000 with 30 mins of music	\$449.00*
	<input type="checkbox"/> c) MOH-BX100 with 30 mins of music	\$599.00*
MUSIC ONLY	<input type="checkbox"/> e) eMOH2: 2mins of music Mp3 or WAV file	\$40.00*
	<input type="checkbox"/> f) eMOH10: 10 mins of music Mp3 or WAV file	\$59.95*
	<input type="checkbox"/> g) eMOH30: 30 mins of music Mp3 or WAV file	\$119.00*
MARKETING & MESSAGES	<input type="checkbox"/> h) Promo 1: 5 customised messages with music script	\$595.00*
	<input type="checkbox"/> i) Promo 2: 1 Welcome file + 1 Busy file + 1 After-hours	\$325.00*
	<input type="checkbox"/> k) Promo 3: Combination of Promos 1 & 2	\$899.00*

Please Tick one of the above options, enter your details below and fax back to : 08 8124 8022 and we will contact you shortly.

Company	
Contact	Position
Email	Phone

How it works?

On receipt of this fax, a Music On Hold (MOH) representative will contact you to discuss your selected option and assist with scripting if required. An MOH WebLogin will be created for you to upload your script content where you will also be able to sample music & voice options, and approve your final files.
 Offers a), b) & c): Tie Networks will install the Music On Hold Player & show you how to load (future) MOH files .
 Offers h), i) & j) : After confirmation of your script we will record files and send to Tie Networks for loading onto your system.
 To update your messaging at anytime you can LogIn into your account and upload your script changes. Updates from \$225.00 ex gst

Terms & Conditions for End User Messaging:

1) Completion timeframe is valid for 45 days from the date of order. 2) You will be contacted a maximum of 3 times during the 45 days. If no response, nor a completed audio file within the 45 day timeframe, goods no longer valid at this special offer pricing. 3) Male or Female voice only is permitted. Selection of a specific voice talent incurs additional charges. If both Male & Female voices requested an additional \$150.00 ex gst applies. 4) The copyright owner of the production remains Music On Hold Australia. 5) You are authorised to use copyright protected production for a lifetime at a single site , and strictly for use as music on hold. If copies or alterate use is required, additional fees apply. 6) Under no circumstances is the production permitted to be copied, reproduced or broadcasted without expressed written authority, nor is it permitted to resell, distribute or duplicate. If copyright breeched legal action can be taken.

*All services will be billed by TIE NETWORKS . Additional charges may apply for installation. *All prices are EX 10% GST

www.tienetworks.com.au



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TYPES OF MOH PLAYERS

DP600



The DP600 is an entry level pocket-sized USB Powered MP3 player. Includes 10mins of Licence-Free music. Updates via USB drag & drop • Auto Start playback Single Mp3 file playback • Monitor Speaker • Includes LIU, Power Pack & 2 Yr Warranty

OS-8000



The OS-8000 is a external USB dongle multifile MP3 player. Includes 30mins of Licence-Free music. Updates via USB drag & drop • Auto Start playback Multi Mp3 file playback • Monitor Speaker • Includes LIU, Power Pack & 2 Yr Warranty

BX-100



The BX100 is a sophisticated web-enabled Mp3 Player. Includes 30mins of music. Updates via Web, LAN or USB • Auto Start playback Multi Mp3 file playback • Headset Monitor Jack • Includes LIU, Power Pack & 2 Yr Warranty

LICENCE-FREE MUSIC LOOPS

2 mins

Most music in the world requires annual Licenses when used in businesses. This music is different. You actually save money when you use this music on hold as your business is EXEMPT from APRA/PPCA End User Annual Broadcast Licencing Fees. Unauthorised copying prohibited.

This music is better for your business as you only have to pay once per site and you don't need to pay any regular upkeep fees.

10 mins

Music Only loops are compilations of new release Licence-Free music available in 2 min, 10 min & 30 min sizes.

30 mins



OPTIONAL MESSAGES

Auto Menus



Auto Attendant files are your Welcome , Busy & After Hours files that guide your callers. Welcome Message example "Thank you for calling please press 1 for Sales" Busy Message example "please hold , a staff member will be with you shortly" After Hours Message example : "Our office is closed, please press * to leave a message"

On Hold Promo



Inform, Promote and Educate your callers with a fully customised On Hold Promo. Includes: a Single file with 5 x Customised Messages (Spots) to upsell & cross-sell your products & services • Licence-Free Music mix • Professional voice artist • and creative Script development

