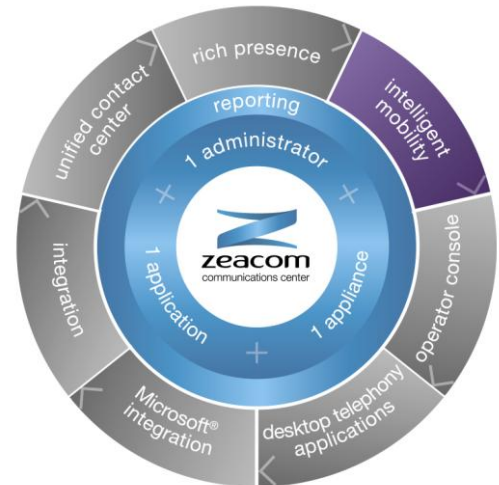


Treat Your Landline and Mobile as One – With Intelligent Mobility

Your desk phone is usually the first place where callers try to reach you. But most of us are away from our desk for quite some time during the day, which results in voice messages, making return calls, or your callers having to ring two numbers.

Intelligent Mobility makes sure that your callers can automatically get through to you, on your desk phone or your mobile.



Take Control of Your Communication Devices

Give your callers just one number to reach you. A great many jobs would get done much quicker if everybody could reach you anywhere, anytime – simply by calling your office phone.

Your callers will no longer need to leave messages for you, get transferred to a colleague, or call multiple numbers hoping to catch you as you're on the move.

You will save time, by not having to listen to messages and not having to return calls. But most of all, you won't miss out on any important VIP calls when you've just walked away from your desk to get a coffee. Customer satisfaction will substantially improve.

The Intelligent Mobility features in Zeacom Communications Center (ZCC) give you the freedom to control how, when, where and with whom you communicate. You make the choices, so that you connect in real time – on any device, at any location, and completely at your convenience.

ZCC brings your communications together in one environment, so that you can take back control. What's more, your callers will have an easy, seamless experience.

Key Benefits

The *ZCC Intelligent Mobility* functionality can automatically redirect callers to your mobile phone, as soon as you've stepped away from your desk. There's no need for callers to hang up and re-dial your mobile, or wait for a message to hear which keys to press to get redirected. You don't even need to forward your phone. ZCC takes care of it all.

Intelligent Mobility makes it simple for you to be connected anywhere, anytime. It even allows you to only direct high priority callers to your mobile, for instance when you're in a meeting.

Stuck on a call at your desk, when you should actually be leaving to get to an appointment? With Intelligent Mobility on your desktop PC, you can transfer landline calls to your mobile with a click of the mouse, and vice versa.

Another smart feature of Intelligent Mobility is that you'll no longer need to check multiple mailboxes. You can access all your messages from one place.

Take control with Intelligent Mobility:

- Avoid time wasting
- Eliminate the frustration of delayed communications
- Be contactable, to the right people
- Decide how to respond to specific callers – Use custom-recorded greetings
- Become more responsive
- Increase efficiency
- Improve productivity
- Do better business, more quickly
- Work with happier customers, suppliers, colleagues and business partners

Features

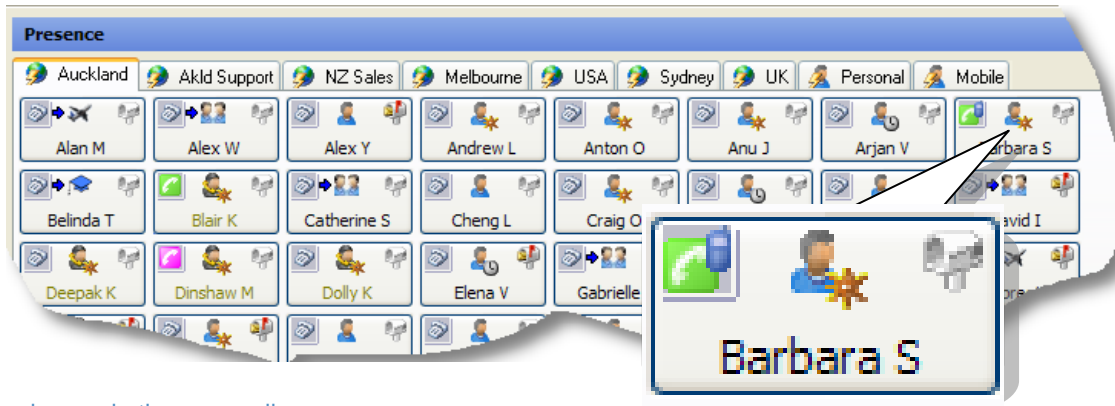
- When a call comes in, *ZCC Presence* functionality detects whether you're at your desk or not. If you're momentarily away, or on your way to a meeting, ZCC can automatically route that call to your mobile

- Have selected priority callers directed to your mobile, while others are transferred to your voice mailbox
- Transfer a call to your mobile, as you move away from your desk while you are on the phone, to leave the office or go elsewhere in the building. Simply click on the 'Go Mobile' button on your *ZCC Desktop*
- Return to your desk, talking on your mobile, and with a single mouse click you can continue the call on your desk phone without hanging up or re-establishing the call
- Hand mobile calls back to your desk phone and you can access ZCC's call handling functionality, such as one-touch Transfer, Conference and Record
- Any calls that you can't or choose not to answer are directed to a single *ZCC Mailbox* which provides quick, easy administration
- Callers hear a greeting with up-to-date, relevant information on your current activity (eg you're in a meeting or on vacation), and your estimated time of return
- Callers also get all the smart ZCC Mailbox options, including customized one-touch key options, dial the operator, transfer to another person in the office, etc
- Access your Mailbox from your mobile or desk phone, or by using *ZCC Executive Desktop*, Microsoft® Outlook or Lotus Notes (Outlook Web Access or Lotus iNotes, when off-site)
- Through integration with your Microsoft® Outlook or Lotus Notes, ZCC can automatically adjust your greetings to accommodate your calendar appointments
- Let an SMS message or phone call alert you to a new message

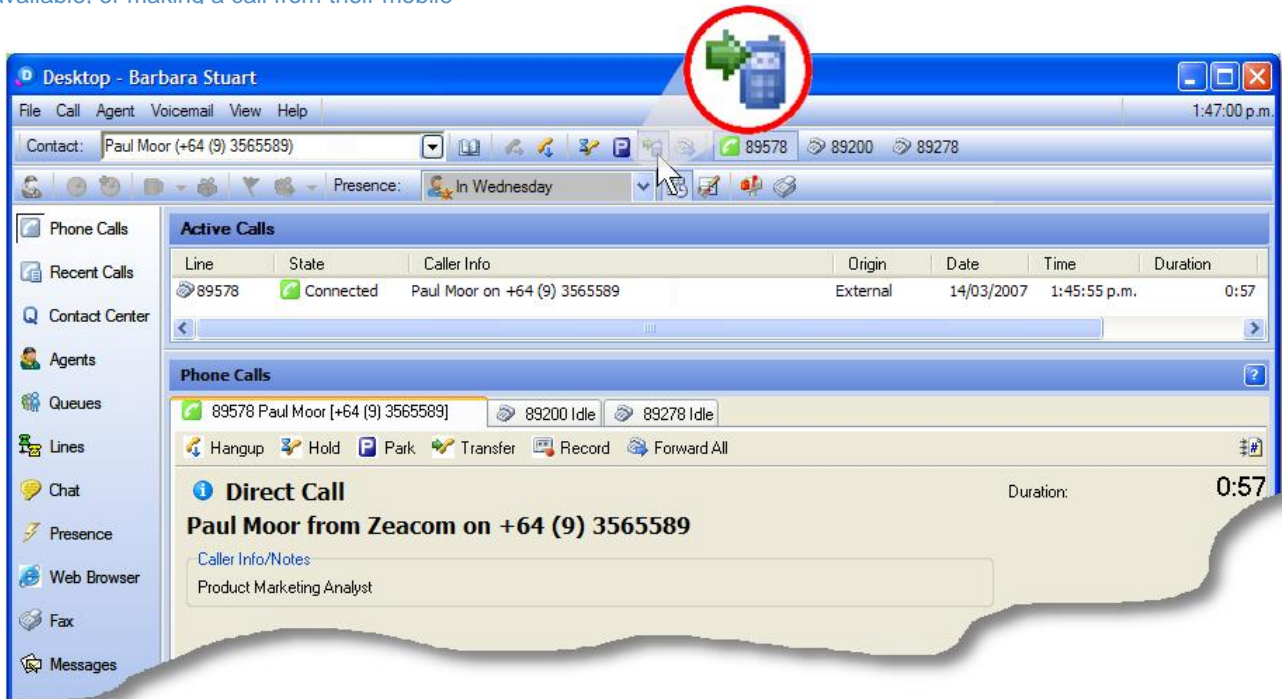
Licensing

No license required is required for ZCC Intelligent Mobility.

Please note – ZCC Mobility functionality is PBX platform and version dependent.



See at a glance whether your colleagues are available, or making a call from their mobile



Transfer a call from your desk phone to your mobile, with one easy click

Required Modules

Each ZCC Intelligent Mobility user requires one of the following applications:

- ZCC Executive Desktop
- ZCC Agent Desktop
- ZCC Executive Outlook

To receive all messages in one single mailbox, an additional DDI number is required per employee.

For detailed information on these modules, or to find out more about the *ZCC Executive Mobile* application, request the respective ZCC Whitepapers or Fact Sheets.

More Information

If you are interested in ZCC Mobility, you may also want to find out more about functionality such as ZCC Presence.

If you are interested in any of the ZCC modules, check out functionality such as ZCC Rich Presence or a video story on how ZCC Mobility can benefit your communications on our website at zeacom.com

To request a live ZCC demonstration, contact your Account Manager or visit zeacom.com